

Stakeholder**Mechanisms for communications****The media**

Print publications
Electronic media (including television, the internet, and radio)

Regular publications in the media of materials dedicated to important events in the Group's activities
Organising interviews with management
Press conferences and other events for media representatives
Participation of Group representatives as experts during the preparation of topical subjects on navigation issues in the Arctic region, development trends in various freight market segments, and shipbuilding

PAO Sovcomflot did not receive government support, including subsidies.

Information policy and transparency

Sovcomflot takes a responsible approach, ensuring that information is disclosed in a timely and accurate manner and adhering to the principles of promptness, accessibility and objectivity.

In 2016 the PAO Sovcomflot Board of Directors approved the **Regulations on Information Policy** pursuing the following main goals:

- protecting the rights and legitimate interests of the Company' shareholders and potential investors, professional participants in the securities market, government authorities and other stakeholders in obtaining timely and accurate information about the Company, which is essential for making balanced investment and management decisions;
- enhancing the Company's information transparency;
- improving the level of trust in relations between the Company and its shareholders and stakeholders;
- complying with the requirements of international and Russian legislation concerning mandatory disclosure of information by a joint-stock company.

Information subject to mandatory disclosure according to regulatory requirements

In 2020 the Company's Executive Board approved the Information Disclosure Regulations of the Company taking into account the requirements of the Bank of Russia Regulations on Information Disclosure, rules of the Moscow Exchange, current legislation on the protection of insider information and other regulations governing information disclosure.

The Company's Charter and internal documents, annual and quarterly reports, annual and quarterly accounting (financial) statements under RAS and consolidated financial statements under IFRS, issue documents, information statements, data about affiliates and other information which

may have an impact on the price of **Company's securities are published on the Company's official website** and the portal of **Interfax - Corporate Information Disclosure Centre**.

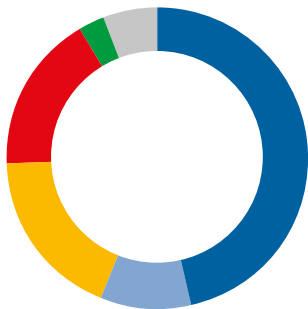
To ensure that Russian and foreign shareholders are treated equally, the Company discloses financial results of the Group in Russian and English. Conference calls and meetings with institutional investors are held. Representatives of the Company take part in investment conferences. For more detailed information about the mechanisms for interaction with investors see **the relevant section of this Report**.

71
information
messages

were published by Sovcomflot in the news feed on the information disclosure portal in 2020

A reliable system has been created to prevent the dissemination and use of insider information. Control of transactions made by persons who have access to relevant information is carried out on a regular basis.

Types of notices of material facts disclosed in 2020



- 33 ■ Meetings of the Company's management bodies and decisions made by them
- 7 ■ Transactions and projects, including participation in other organisations
- 13 ■ Disclosure of financial statements
- 12 ■ Stages of the securities issue procedure
- 2 ■ Dividends on shares and bonds accrued and paid
- 4 ■ Other notices

Voluntary disclosures

Along with information, which is subject to mandatory disclosure, the Company also publishes information about its activities which is not covered by regulator's requirements in order to increase the level of openness to its shareholders, the investment community and the media.

PAO Sovcomflot strives to ensure the most prompt coverage of its activities, synchronize audiences and ensure access to published information through various communication channels.

The Company actively interacts with media representatives. SCF Press Service is open to inquiries from the media and promptly provides the most accurate and objective information about the Company's activities. Conversations with journalists are held on a regular basis, press tours around ships are organised, experts and ships crew members give comments to central and industry media.

Overall, more than 10,000 publications mentioning the Company were made in the media in 2020. The main themes of publications in the media devoted to the Company's activities were:

- Entry into the equity market (IPO) and financial results of PAO Sovcomflot;
- Ordering of a fleet of Arctic LNG carriers for the Arctic LNG 2 project from the Zvezda Shipbuilding Complex (Primorsky Krai);
- Experimental voyage through the Northern Sea Route undertaken by the LNG carrier *Christophe de Margerie* in May 2020;
- The development of unmanned navigation and the use of new energy sources on SCF vessels.

- Addition of new LNG carriers to the SCF fleet and their operation under long-term agreements with key charterers (*SCF La Perouse*, *SCF Barents*)

The Company is represented in social media where news concerning its activities are published regularly.

Publication of press releases on the Company's official website is one of the key instruments for maintaining communications with a broad range of stakeholders. Most releases cover key themes within the implementation of the business development strategy and those that are relevant for most stakeholders.

Communications within the Group are maintained through several information interaction channels at different levels:

- text and video messages from management to ships' captains and crews
- information bulletins, including information bulletin of the Board of Directors;
- the corporate SCF Newsletter (internal and external communications);
- a feedback form on the [Company's official website](#) (internal and external communication).

35

interviews

with and commentaries by SCF top managers and experts were organised during 2020 and published in the media

25

public speeches

and presentations by top managers, including industry conference appearances, were organised in 2020

28

press releases

were published on the official website of PAO Sovcomflot in 2020